

Privacy Policy

ClickSoftware believes strongly that every person has the right to privacy. When using our website, services and/or products, you may give us information. ClickSoftware asks for and maintains information on its visitors and customers to provide a better, more personal experience. It is our guarantee that ClickSoftware will never sell or trade any of the information accumulated through the course of business about web visitors, customers or other contacts.

Privacy is very important to ClickSoftware. This privacy statement describes the conduct and practices of ClickSoftware as it applies to **ServiceTycoon** clients and visitors.

Information Gathered

In order to use this Web site, you must first complete the registration form [and/or create a user name and password]. During registration you are required to give contact information (such as name and email address). We use this information to contact you about the services on our site in which you have expressed interest.

Based upon the personally identifiable information you provide us, we will send you a welcoming email to verify your username and password. We will also communicate with you in response to your inquiries, to provide the services you request, and to manage your account. We will communicate with you by email or telephone, in accordance with your wishes.

ClickSoftware is the sole owner of the information collected on www.ServiceTycoon.com

The ClickSoftware system will gather information such as what kind of browser a visitor is on, what operating system they are using, their IP address, and their clickstream information (for example, which pages they have viewed and how long they have been there). Note that information is only gathered while the visitor is on the website in question -- in this case www.ServiceTycoon.com. ClickSoftware monitors how a visitor arrives at the website, but cannot and will not gather information about other sites the visitor has been on.

Usages of Info

ClickSoftware collects identifying information when you use certain ClickSoftware products or services, when you visit www.ServiceTycoon.com web pages or microsite web pages, or when you enter promotions or contests. The only time ClickSoftware, its partners, subsidiaries, agents, officers or employees would provide specific information to anyone is if required to do so by law, and even then only to the proper authorities.

Changes to This Privacy Policy

If we later change our Privacy Policy, we will post those changes on our Web site so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our home page.